

# DEPARTMENT OF RADIOLOGY SCHEDULING INFORMATION

**William Beaumont Army Medical Center  
18511 Highlander Medics Street, Fort Bliss, TX 79918  
(915) 742-2273 Ext 5**

Radiology services are available at different locations within the main hospital, at the Soldier Family Medical Center, at the Mendoza Clinic and at the East Bliss Clinic. Not all radiology services are available at all locations. See chart below to determine where imaging is available.

| Services                                       | WBAMC, Main hospital<br>1 <sup>st</sup> floor, Radiology<br>Department | Mendoza<br>Clinic    | SFMC | East Bliss<br>Clinic | WBAMC,<br>Mammography Clinic<br>5 <sup>th</sup> Floor East Clinic |
|--|--|----------------------|------|----------------------|---|
| X-ray  | Yes  | Yes                  | Yes  | Yes                  | No  |
| Ultrasound                                     | Yes  | Limited <sup>1</sup> | Yes  | No                   | No  |
| Fluoroscopy                                    | Yes  | No                   | No   | No                   | No  |
| CT   | Yes  | No                   | No   | No                   | No  |
| MRI  | Yes  | No                   | No   | No                   | No  |
| Nuclear Medicine                               | Yes  | No                   | No   | No                   | No  |
| Mammography<br>and Breast/Axilla<br>Ultrasound | No   | No                   | No   | No                   | Yes   |

1. Obstetric and Female Pelvic Ultrasounds cannot be done or scheduled at the Mendoza clinic.

## **How to schedule your exam:**

**X-Ray Exams:** No appointments needed or accepted. Just show up at the location of your choice during operating hours. (915) 742-5272

**Ultrasound Exams:** Determine which location you want to have your exam and schedule in person or over the phone. WBAMC: (915) 742-5274 Mendoza: (915) 742-1014 SFMC: (915) 742-6384

**Fluoroscopy Exams:** Schedule over the phone or at the radiology department front desk.

**CT and MRI Exams:** You do not need to call or walk in to schedule your CT or MRI exam. A Medical Support Assistant (MSA) will call you within three working days and schedule your exam. Please call the CT or MRI section if you have not received a phone call within three working days of your provider entering your CT orders. CT (915) 742-5273 MRI (915) 742-5275

\*\*\*It is critical that you can receive phone messages when staff call you to schedule your CT or MRI exams. If staff can't leave a message on your phone, your exam may be delayed.

**Nuclear Medicine Exams:** Nuclear Medicine and Bone Density exams (DXA) are scheduled over the phone or at the Nuclear Medicine front desk. (915) 742-5340/5339

**Mammography and Breast/Axilla Exams:** Schedule over the phone or at the Mammography Clinic. (915) 742-0528

**If your provider orders a "stat" exam, your provider must communicate this "stat" exam with a Radiologist in advance.**

**All orders will expire if not scheduled within 30 days.**

## Locations, Phone Numbers and Operating Times:

**Main Hospital:** 1<sup>st</sup> Floor, Radiology Department, William Beaumont Army Medical Center,  
Phone Number: (915) 742-2273 Ext 5  
Monday-Friday, 7:00am-3:30pm

**Mendoza Clinic:** 1<sup>st</sup> Floor, Radiology Department, 11335 SSG Sims Street, Fort Bliss, TX 79918.  
Phone Number: (915) 742-1014  
Monday-Friday, 7:00am-4:00pm

**Soldier Family Medical Center (SFMC West Bliss):** Radiology Department, 2496 Ricker Road, Fort Bliss, TX 79916.  
Phone Number: (915) 742-6384  
Monday-Friday, 7:00am-4:00pm



**East Bliss Radiology (East Bliss Clinic):** Radiology Department, 21227 Torch Street, Biggs Field, TX 79918.  
Phone Number: (915) 742-9282  
Monday-Friday, 7:00am-4:00pm

**5<sup>th</sup> Floor, East Clinic,** Mammography Clinic, William Beaumont Army Medical Center, 18511 Highlander Medics Street, Fort Bliss, TX 79918.  
Phone Number: (915) 742-0528  
Scheduling Hours: Monday-Friday, 8:00am-3:30pm -Closed for Lunch 1130am to 1pm  
Closed On holidays and Minimal staffing days

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Please assist us in our efforts to meet your needs by taking the time to fill out Interactive Customer Evaluations (ICE) forms online by using the following QR codes. We want to know what we are doing well and what we could do better.

ICE COMMENTS:

| WBAMC Main Radiology Dept.  | Mendoza Radiology Dept.   | SFMC Radiology Dept.  |
|---|---|---|
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Our department website is <https://william-beaumont.tricare.mil/>  
and can be accessed by using the QR code below.

