

## MHS GENESIS Patient Portal

The MHS GENESIS Patient Portal is a secure website for 24/7 access to your health information, including managing appointments and exchanging messages with your care team.

- The MHS GENESIS Patient Portal replaces Secure Messaging\* while you receive care at the Mendoza Soldier Family Care Clinic.
- If you have a prescription with remaining refills, use the Audiocare System to **refill** your valid prescription. Use MHS GENESIS Patient Portal to
- **renew** your existing prescriptions. Renewals are needed when a prescription has no refills left, or has expired, and you need to continue taking the medication.
- If you move to a military hospital or clinic that has not begun using MHS GENESIS, you will resume using Secure Messaging and TRICARE Online. Contact your care team to learn which hospitals and clinics use MHS GENESIS.

\* Secure Messaging was previously called RelayHealth.

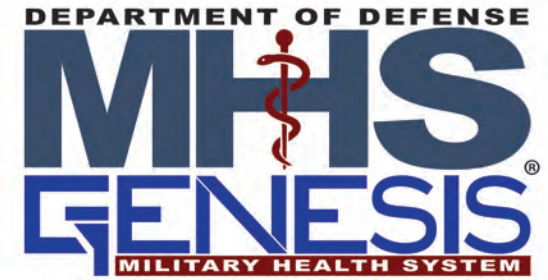
**Access MHS GENESIS Patient Portal**  
<https://patientportal.mhsgenesis.health.mil>

For questions regarding the DS Logon, visit [www.dmdc.osd.mil/milconnect](http://www.dmdc.osd.mil/milconnect) or contact the Defense Manpower Data Center at (800) 538-9552.

### **Military Health System**

7700 Arlington Boulevard  
Falls Church, VA 22042

[www.health.mil/mhsgenesis](http://www.health.mil/mhsgenesis)



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## MHS GENESIS PATIENT PORTAL



## The Electronic Health Record

MHS GENESIS, the new electronic health record for the Military Health System, provides enhanced, secure technology to manage your health information.

MHS GENESIS integrates inpatient and outpatient solutions that will connect medical and active duty dental information across the continuum of care, from point of injury to the military treatment facility. This includes garrison, operational, and en route care, increasing efficiencies for beneficiaries and healthcare professionals.

When fully deployed, MHS GENESIS will provide a single health record for service members, veterans, and their families.

## Patient Portal Access

To access the MHS GENESIS Patient Portal, visit <https://patientportal.mhsgenesis.health.mil>. Beneficiaries can log in to the MHS GENESIS Patient Portal using their DS Logon. Premium Access (Level 2) is required to view the health record.\*








In preparation for the new MHS GENESIS Patient Portal, log in to milConnect and create your DS Logon. Beneficiaries with an existing DS Logon should upgrade their account to Premium Access. A link to the “My Access Center” is available via the MHS GENESIS Patient Portal landing page to direct patients on obtaining their DS Logon credentials.

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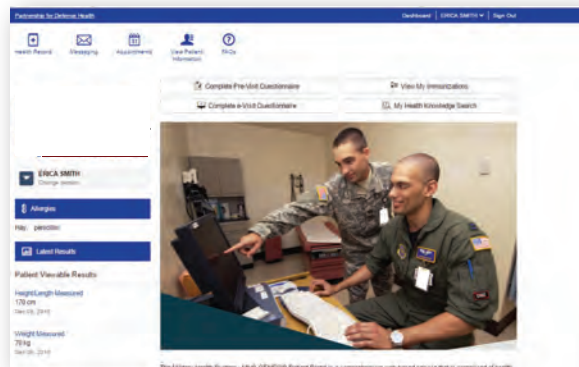
\* There is no additional fee for Premium Access.

## Key Benefits

Through the **MHS GENESIS Patient Portal**, you can:

-  View your health information
-  Exchange secure messages with your care team
-  Request prescription renewals
-  View notes from your clinical visits and certain lab/test results, such as blood tests
-  Schedule medical and active duty dental appointments\*
-  Complete a pre-visit active duty dental health questionnaire online
-  Look up information related to your health concerns and medications

\* Enabled once MHS GENESIS is fully deployed at your facility



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