

YOUR REFERRAL

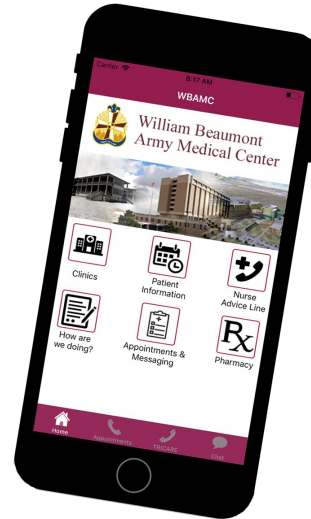
Your healthcare provider is referring you to a medical specialist for a more in-depth evaluation of your health care problem or concern.



William Beaumont
Army Medical Center

Take Control of your Healthcare

- ★ Appointment Line
- ★ TRICARE West
- ★ Nurse Advice Line
- ★ TRICARE Online
- ★ Phone RX Refill
- ★ Clinic Information
- ★ ICE Comments
- ★ WBAMC Online Chat



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William Beaumont
Army Medical Center

Specialty Care Referral



What You Need
To Know

RECEIVING CARE FROM A MILITARY CLINIC

Whenever possible, we will try to offer you an appointment with a specialist at a military clinic. If the clinic is able to see you, you may receive a phone call from the clinic within 3-4 business days.

If you do not receive a call please call
Central Appointments at
(915) 742-2273 (Select Option 1).

It is very important that your phone number and address are current in DEERS since this is the information we will use to contact you about your appointment.



RECEIVING CARE FROM A CIVILIAN PROVIDER IN TOWN

If an appointment is not available at the military clinic, you will be referred to a civilian specialist for medical care.

IF YOU HAVE TRICARE AND DO NOT HAVE OTHER HEALTH INSURANCE

Health Net Federal Service (844)866-9378
is the TRICARE contractor for the
Western US.

As of 1 January 2018, you must go online to
www.tricare-west.com to check on the status of
your authorization determination. You WILL
NOT receive authorization notices in the mail.
You have to register for a secure account
through your regional contractor.

Read the letter and follow the directions to
make an appointment with the civilian provider.
Report the appointment date and the name of
the provider to WBAMC Referral Management
Center (RMC) by calling:

(915)742-2273 (Select Option 2)

We will use this information to post the report
to your electronic medical record. WBAMC
Referral Center is committed to your on-going
healthcare.

IF YOU HAVE MEDICARE OR OTHER HEALTH INSURANCE

You will receive a letter in the mail from the
WBAMC Referral Management Center
within 7-10 days.

Read the letter and follow the directions to make
an appointment with the civilian
provider.

Report the appointment date and the name of
the provider to the Referral Management Center
by calling:

(915)742-2273 (Select Option 2)

We will use this information to post the report
to your electronic medical record. WBAMC Re-
ferral Center is committed to your on-going
healthcare

