Mission and Vision

Provide accessible and timely Behavioral Health services to military children and families through consultation and collaboration with PCMs. Provide comprehensive evaluations and short term treatment for children and families who exhibit a wide variety of behavioral and psychiatric challenges. Our goal is to provide the most clinically effective and least restrictive level of care to our patients.

Self-Referrals

To AVOID any delays and/or billing, first inquire with the community network provider, if they require a referral?

If required, referrals can be made by your Primary Care Manager (PCM).

Contact TRICARE for Behavioral Health providers in the El Paso Community Network.

Register: https://www.tricare-west.com

Referral Management:

(844) 866-9378



	Important Phone Numbers Are	a Code (915)
	Emergency	911
	Military Police	744-2115/2116
	William Beaumont Emergency Room	742-5149
	William Beaumont Appointment line	742-2273/7777
	Nurse Advice Line	(800) 874-2273, ext. 1
	Tricare West	(844) 866-9378
	Pharmacy (Info)	742-9490/9491
	Pharmacy Refills	742-1200
	WBAMC Family Advocacy Program	742-2800
	West Bliss Behavioral Health (Active)	742-4781/3361
	Mendoza Behavioral Health (Active)	742-1022
	1/1 Embedded Behavioral Health (Active)	742-9326/9327
1	2/1 Embedded Behavioral Health (Active)	742-1782/1696
	3/1 Embedded Behavioral Health (Active)	744-1499
	1AD CAB/1AD SB/HHBN BH (Active)	742-1022
	WBAMC EFMP (Enrolment)	742-3715
	ACS EFMP (Advocacy & Support)	569-4227ext. 1
	ACS Family Advocacy (Educational)	568-9129
	Army Community Service	569-4227
	24/7 Child Abuse Hotline	549-2199
	24/7 Child Abuse Hotline	800-252-5400
	24/7 Domestic Violence Hotline	269-2013
	El Paso Crisis Line	799-1800
	American Red Cross Fort Bliss	568-4898
	American Red Cross WBAMC	742-3878
	American Red Cross Emergency	877-272-7337
	Army Emergency Relief	744-2559
	Sexual Assault Hotline 24/7	245-8991
	DOD Safe Helpline	877-995-5247
	Chaplain 24/7 On-Call National Suicide Prevention Lifeline	637-4265 800-273-8255
Į	Veterans Crisis Line	800-273-8255 800-273-8255 ext. 1
[El Paso Crisis Line	779-1800
	WBAMC Chaplain	742-5055
	Ft Bliss Chaplain 24/7	742-3055
	Chaplain Family Life Counseling Center	568-2561
	Chaplain Family Life Counseling 24/7	637-4265
	Veterans Crisis Line	800-273-8255 ext. 1
	Military One Source MFLC	800-342-9647
	National Suicide Prevention Hotline	800-273-8255
	DOD "BE THERE" Peer Support (non-urgent)	844-357-7337
	Child Crisis Center	562-7955
	WIC	771-5870
	School Liaison	569-5064/5065
		505 500-7 5005



Child, Adolescent and Family Behavioral Health Services, School Behavioral Health and Marriage and Family Therapy

Hours of Operations

7:00 a.m.- 4:00 p.m. Monday-Friday Closed for Lunch, 11:30 a.m.-12:30 p.m. Closed Federal Holidays

Appointment Line and Location: Bldg. 2497, Carrington RD, Ft Bliss TX

Phone: (915) 742-1615 Fax: (915) 742-2161

Closed for staffing, every Wednesday
9:30 a.m.-11:30 a.m.
Closed every FIRST & THIRD Thursday afternoon of each month for training.

After hours, on weekends and holidays. Psychiatric emergency services are available through, William Beaumont Army Medical Center El Paso Behavioral Health (915) 544-4000 Rio Vista Behavioral Health (844) 810-4937



William Beaumont Army Medical Center 18511 Highlander Medics Street, Ft Bliss General Appointment Line (915) 742-2273

Child and Family Behavioral Health Services (CAFBHS) Clinic

Patient Eligibility and Referral

Our Services are available for Active Duty service members and their Families, ages 4-18, who are enrolled in DEERS and are TRICARE prime eligible. See your Primary Care Provider (PCM) for the initial evaluation or contact our office for more information.

Our Services

- Consultation
- Psychosocial Evaluations and Testing
- Inpatient Admission Referrals
- Medication Assessments/Management
- Short Term Treatment
- Referrals to the network as necessary
- Couples Counseling
- Individual Counseling

Our services are provided by a team of Clinical Providers and Support Staff

- Psychiatrists
- Psychologists
- Social Workers
- Marriage and Family Therapist
- Social Work & Psychology Interns
- Social Service Assistants
- Nurse Case Manager



School Behavioral Health (SBH)

Our SBH program is provided in some on-post school. Clinical Providers are embedded in the on-post schools to increased access to behavioral health services. Providers work closely with school administration and teachers to address the behavioral health needs of the students. In working with the schools, providers are able to identify students who may benefit from services directed at improving academic achievement, maximizing wellness and resilience within the context of the school setting.

SBH Services:

- Intervention
- Prevention
- Education
- Training
- Consultation
- Short Term Treatment
- Individual Therapy

Student Eligibility and Referral

Family members of an Active Duty service members that are enrolled in DEERS and TRICARE. Students are referred to SBH by CAFBHS providers and school appointed personnel. Parents are notified of the referral made to SBH. Parents consent is needed before services are provided.

SBH services located at the following schools

Bliss Elementary

4401 Sheridan Road, Fort Bliss, TX <u>Milam Elementary</u>

5000 Luke Street, Fort Bliss, TX <u>Powell Elementary</u> 4750 Ellerthorpe Ave, El Paso, TX



Marriage and Family Therapy Clinic

Our Marriage and Family Therapy Program provides therapy services to assist in cultivating healthy relationships in couples and families to improve their quality of life. Clinical providers will work with couples and families to decrease stress within the home to improve communication. Parenting conflict and issues regarding separation and deployment.

Marriage and Family Therapy Services:

- Marital and Couples Therapy
- Family Therapy
- Individual Therapy
- Intervention
- Referral to the network if necessary

Our services are provided by Clinical Providers and Support Staff

Patient Eligibility and Referral

Eligible Active Duty service members and Family members who desire to improve their relationships. **MUST** be enrolled in DEERS and TRICARE.

Contact our office for appointments

Phone: (915) 742-1615 Fax: (915) 742-2161